

ANNUAL OPERATING AND FINANCIAL TREND REPORT
(in thousands, except per share amounts)

	2015	2016	2017	2018	Rolling Four Quarters	CAGR
Same Store Contracts						
Atneed Contracts	25,356	25,157	26,100	26,088	26,444	
Preneed Contracts	6,225	6,005	6,115	5,990	5,894	
Total Same Store Funeral Contracts	31,687	31,265	32,215	32,078	32,338	0.5%
Acquisition Contracts						
Atneed Contracts	265	1,097	2,195	4,170	4,829	
Preneed Contracts	46	111	315	453	583	
Total Acquisition Funeral Contracts	311	1,208	2,510	4,623	5,412	
Total Funeral Contracts	31,998	32,473	34,725	36,701	37,750	4.5%
Funeral Operating Revenue						
Same Store Revenue	\$170,743	\$169,633	\$174,544	\$172,748	\$171,932	0.2%
Acquisition Revenue	2,266	7,978	16,594	28,457	32,601	
Total Funeral Operating Revenue	\$173,009	\$177,611	\$191,138	\$201,205	\$204,533	4.6%
Cemetery Operating Revenue						
Same Store Revenue	\$42,078	\$43,731	\$43,242	\$45,135	\$48,240	3.7%
Acquisition Revenue	-	-	-	-	-	
Total Cemetery Operating Revenue	\$42,078	\$43,731	\$43,242	\$45,135	\$48,240	3.7%
Financial Revenue						
Preneed Funeral Commission Income	\$1,484	\$1,429	\$1,254	\$1,294	\$1,444	
Preneed Funeral Trust Earnings	7,860	7,274	7,211	7,510	7,348	
Cemetery Trust Earnings	7,652	7,244	6,300	5,761	5,754	
Preneed Cemetery Finance Charges	1,380	1,576	1,538	1,659	1,538	
Total Financial Revenue	\$18,376	\$17,523	\$16,303	\$16,224	\$16,084	-3.5%
Divested Revenue						
Divested Funeral Revenue	\$3,465	\$3,088	\$1,283	\$716	\$618	
Divested Cemetery Revenue	5,574	6,247	6,173	4,712	-	
Total Divested Revenue	\$9,039	\$9,335	\$7,456	\$5,428	\$618	-51.1%
Total Revenue	\$242,502	\$248,200	\$258,139	\$267,992	\$269,475	2.9%
Field EBITDA						
Same Store Funeral Field EBITDA	\$66,224	\$66,642	\$68,345	\$64,089	\$64,061	-0.9%
Same Store Funeral Field EBITDA Margin	38.8%	39.3%	39.2%	37.1%	37.3%	
Acquisition Funeral Field EBITDA	937	3,318	5,687	10,145	12,251	
Acquisition Funeral Field EBITDA Margin	41.4%	41.6%	34.3%	35.7%	37.6%	
Total Funeral Field EBITDA	\$67,161	\$69,960	\$74,032	\$74,234	\$76,312	3.5%
Total Funeral Field EBITDA Margin	38.8%	39.4%	38.7%	36.9%	37.3%	
Same Store Cemetery Field EBITDA	\$14,685	\$14,927	\$13,406	\$13,880	\$16,035	2.4%
Same Store Cemetery Field EBITDA Margin	34.9%	34.1%	31.0%	30.8%	33.2%	
Acquired Cemetery Field EBITDA	-	-	-	-	-	
Acquired Cemetery Field EBITDA Margin	0.0%	0.0%	0.0%	0.0%	0.0%	
Total Cemetery Field EBITDA	\$14,685	\$14,927	\$13,406	\$13,880	\$16,035	2.4%
Total Cemetery Field EBITDA Margin	34.9%	34.1%	31.0%	30.8%	33.2%	
Funeral Financial EBITDA	\$8,231	\$7,846	\$7,531	\$7,769	\$7,786	
Cemetery Financial EBITDA	8,759	8,532	7,450	6,903	6,721	
Total Financial EBITDA	\$16,990	\$16,378	\$14,981	\$14,672	\$14,507	-4.1%
Total Financial EBITDA Margin	92.5%	93.5%	91.9%	90.4%	90.2%	
Divested Funeral EBITDA	\$1,260	\$1,376	\$418	\$151	\$136	
Divested Cemetery EBITDA	1,443	1,772	1,675	1,376	-	
Total Divested EBITDA	\$2,703	\$3,148	\$2,093	\$1,527	\$136	-54.9%
Total Divested EBITDA Margin	29.9%	33.7%	28.1%	28.1%	22.0%	
Total Field EBITDA	\$101,539	\$104,413	\$104,512	\$104,313	\$106,990	1.4%
Total Field EBITDA Margin	41.9%	42.1%	40.5%	38.9%	39.7%	
Overhead						
Total Variable Overhead	\$10,878	\$13,122	\$11,338	\$12,672	\$13,838	
Total Regional Fixed Overhead	3,435	3,667	3,883	4,020	4,068	
Total Corporate Fixed Overhead	20,354	19,109	21,209	20,301	19,458	
Total Overhead	\$34,667	\$35,898	\$36,430	\$36,993	\$37,364	2.0%
Overhead as a percentage of Revenue	14.3%	14.5%	14.1%	13.8%	13.9%	
Consolidated EBITDA	\$66,872	\$68,515	\$68,082	\$67,320	\$69,626	1.1%
Consolidated EBITDA Margin	27.6%	27.6%	26.4%	25.1%	25.8%	
Other Expenses and Interest						
Depreciation & Amortization	\$13,780	\$15,421	\$15,979	\$17,430	\$17,685	
Non-Cash Stock Compensation	4,444	2,890	3,162	6,583	5,275	
Interest Expense	10,559	11,738	12,948	21,109	25,253	
Accretion of Discount on Convert. Sub. Notes	3,454	3,870	4,329	2,192	409	
Loss (Gain) on Early Extinguishment of Debt	-	567	-	502	(434)	
Other, Net	45	1,788	(1,118)	1,238	4,807	
Pretax Income	\$34,590	\$32,241	\$32,782	\$18,266	\$16,631	-17.7%
Tax Provision	13,596	12,682	13,100	5,754	5,881	
Tax Adjustment Related to Certain Discrete Items	141	(22)	(17,511)	867	1,444	
Net Tax Provision/(Benefit)	\$13,737	\$12,660	(\$4,411)	\$6,621	\$7,325	
GAAP Net Income	\$20,853	\$19,581	\$37,193	\$11,645	\$9,306	-19.4%
<i>Effective Tax Rate</i>	39.7%	39.3%	-13.5%	36.2%	44.0%	
Special Items, Net of tax except for **						
Withdrawable Trust Income	\$366	-	-	-	-	
Acquisition and Divestiture Expenses	405	456	-	-	-	
Severance and Retirement Costs	633	2,587	-	1,134	2,023	
Performance Awards Cancellation Write-off	-	-	-	2,594	2,594	
Consulting Fees	1,265	323	-	-	-	
Accretion of Discount on Convert. Sub. Notes **	3,454	3,870	4,329	2,192	409	
Net Loss (Gain) on Early Extinguishment of Debt	-	369	-	397	(343)	
Net Loss on Sale of Business and Other Costs	-	1,152	-	439	3,305	
Goodwill and Other Impairments	-	-	-	805	1,382	
Litigation Reserve	-	-	-	790	1,244	
Tax Expense Related to Divested Business**	-	-	-	-	860	
Gain on Insurance Reimbursements	-	-	-	-	(504)	
Natural Disaster Costs	-	-	403	345	345	
Other Special Items	244	-	-	-	-	
Tax Adjustment from Prior Period **	141	-	(17,176)	1,225	1,225	
Sum of Special Items	\$6,508	\$8,757	(\$12,444)	\$9,921	\$12,540	
Adjusted Net Income	\$27,361	\$28,338	\$24,749	\$21,566	\$21,846	-5.8%
Adjusted Net Profit Margin	11.3%	11.4%	9.6%	8.0%	8.1%	
Adjusted Basic EPS	\$1.52	\$1.71	\$1.50	\$1.19	\$1.20	-6.1%
Adjusted Diluted EPS	\$1.48	\$1.62	\$1.39	\$1.17	\$1.20	-5.4%
GAAP Basic EPS	\$1.16	\$1.18	\$2.25	\$0.64	\$0.52	-19.3%
GAAP Diluted EPS	\$1.12	\$1.12	\$2.09	\$0.63	\$0.52	-18.5%
Average Number of Basic Shares Outstanding	17,791	16,515	16,438	17,971	17,917	0.2%
Average Number of Diluted Shares Outstanding	18,313	17,460	17,715	18,374	17,951	-0.5%
Reconciliation of Consolidated EBITDA to Adjusted Consolidated EBITDA						
Consolidated EBITDA	\$66,872	\$68,515	\$68,082	\$67,320	\$69,626	1.1%
Withdrawable Trust Income	555	-	-	-	-	
Acquisition and Divestiture Expenses	614	701	-	-	-	
Severance and Retirement Costs	959	3,979	-	1,435	2,561	
Consulting Fees	1,913	496	-	-	-	
Litigation Reserve	-	-	-	1,000	1,575	
Natural Disaster Costs	-	-	620	437	437	
Other Special Items	220	-	-	-	-	
Adjusted Consolidated EBITDA	\$71,133	\$73,691	\$68,702	\$70,192	\$74,199	1.1%
Adjusted Consolidated EBITDA Margin	29.3%	29.7%	26.6%	26.2%	27.5%	

The tables above include the use of certain financial measures that are not GAAP measures. The Non-GAAP financial measures are presented for additional information and are reconciled to their most comparable GAAP measures below. We define our Non-GAAP measures as "Adjusted" which is reflected on our Annual Operating and Financial Trend Report.

Reconciliation of GAAP Net Income to Adjusted Net Income for the five year annual period (thousands):

	2015	2016	2017	2018	Rolling Four Quarters
GAAP Net Income	\$20,853	\$19,581	\$37,193	\$11,645	\$9,306
Special Items, Net of tax	\$6,508	\$8,757	(\$12,444)	\$9,921	\$12,540
Adjusted Net Income	\$27,361	\$28,338	\$24,749	\$21,566	\$21,846

Reconciliation of GAAP Basic Earnings Per Share to Adjusted Basic Earnings per Share for the five year annual period (thousands):

	2015	2016	2017	2018	Rolling Four Quarters
GAAP Basic EPS	\$1.16	\$1.18	\$2.25	\$0.64	\$0.52
Effect of Special Items	0.36	0.53	(0.75)	0.55	0.68
Adjusted Basic EPS	\$1.52	\$1.71	\$1.50	\$1.19	\$1.20

Reconciliation of GAAP Diluted Earnings Per Share to Adjusted Diluted Earnings per Share for the five year annual period (thousands):

	2015	2016	2017	2018	Rolling Four Quarters
GAAP Diluted EPS	\$1.12	\$1.12	\$2.09	\$0.63	\$0.52
Effect of Special Items	0.36	0.50	(0.70)	0.54	0.68
Adjusted Diluted EPS	\$1.48	\$1.62	\$1.39	\$1.17	\$1.20

Reconciliation of GAAP Net Income to Adjusted Consolidated EBITDA for the five year annual period (thousands):

	2015	2016	2017	2018	Rolling Four Quarters
GAAP Net Income	\$20,853	\$19,581	\$37,193	\$11,645	\$9,306
Net Tax Provision/(Benefit)	13,737	12,660	(4,411)	6,621	7,325
Pretax Income	\$34,590	\$32,241	\$32,782	\$18,266	\$16,631
Interest Expense	10,559	11,738	12,948	21,109	25,253
Accretion of Discount on Convert. Sub. Notes	3,454	3,870	4,329	2,192	409
Loss (Gain) on Early Extinguishment of Debt	-	567	-	502	(434)
Non-Cash Stock Compensation	4,444	2,890	3,162	6,583	5,275
Depreciation & Amortization	13,780	15,421	15,979	17,430	17,685
Other, Net	45	1,788	(1,118)	1,238	4,807
Special Items	4,261	5,176	620	2,872	4,573
Adjusted Consolidated EBITDA	\$71,133	\$73,691	\$68,702	\$70,192	\$74,199
Revenue	\$ 242,502	\$ 248,200	\$ 258,139	\$ 267,992	\$ 269,475
Adjusted Consolidated EBITDA Margin	29.3%	29.7%	26.6%	26.2%	27.5%